HE NEWSLETTER OF THE CENTER CITY DISTRICT AND CENTRAL PHILADELPHIA DEVELORMENT CORPORATION

Digest

CENTER CIT

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Rethinking Parks; Maintaining High Standards on Sidewalks

Since 2005, the Center City District has renovated and now manages five downtown parks. In the same period, seven other parks opened within commercial areas in Center City, University City or along the riverfronts. Only one was fully funded and led by local government. Seven of 11 were planned and constructed by business improvement districts; three by nonprofit corporations; and one by a private developer. Local foundations contributed to most. Federal, state and local resources were secured for some. However, with full cooperation and support from three successive mayors, these projects originated and were implemented outside of local government. The emergence of so many new partners for parks and the type of places they have created, strongly suggest it's time to think differently about civic spaces.

LUNGS OF THE CITY:

In the 19th and early 20th centuries, when local governments funded and built parks, it was in response to the clatter, crowding and pollution of a thriving manufacturing city. Urban areas were bursting with tanneries, breweries, slaughterhouses and factories belching fumes. Children in row house neighborhoods played primarily on sidewalks, streets and in alleys.

Parks were conceived as alternatives, as the *lungs of the city*. Like our wonderful Wissahickon Valley, which still evokes a 17th century wilderness, green preserves were places for adults to escape the city, to get away from the smoke and exhausting toil of work. Playgrounds were for rambunctious children to stay out of trouble through supervised play.

THE 21ST CENTURY CITY:

Walk into any downtown workplace today and you will find few roaring machines. Not even cigarette smoke. There may be fountains in the lobby, a lounge with landscaping. There are computer workstations, conference rooms and perhaps ping-pong tables. For many, the only physical exertion happens in the company gym or at one around the corner. Workers gather around laptops and lattes, plug into tablets and smartphones, video conference with London or Bangalore. Boundaries are blurred, old lines crossed.

Cities still create traditional neighborhood playgrounds and recreation centers. But because the nature of work, the quality of urban air and how people use space have all changed, so too have downtown parks.

Today's watchword is *civic engagement* – people from different backgrounds coming together. But, there are many other places where that occurs: cafes, coworking spaces and cultural institutions. Parks are asked do more in response to their surroundings. Nearly every one of downtown's new parks has been created by place-based organizations that integrate them into more comprehensive strategies for their area.

Dilworth Park is a space for parents with strollers, or day-camp counselors arriving by subway, to watch their children play in the fountain or on the lawn. It's a place to read a book, download a tune, buy salad or coffee, check office email, get a head start on homework, hold a meeting, converse with friends face-to-face or on social media. It is sometimes a place for protest, or to watch the theater of other people, or to shop at a local crafts market. It is designed for more than one age or one activity; it's designed for all.

After 5 p.m., Dilworth often becomes a venue for dance, exercise or yoga classes, a drink before dinner, a movie, concert, or reception. Portions of the fountain are turned off to accommodate a stage or tented event with chairs and tables or big celebration when local teams win. The flat surface works well for winter ice-skating and holiday markets.

PART OF THE COMPETITIVE OFFER:

In large spaces, multiple activities occur simultaneously. This explains why new places, like Drexel Square at 30th Street Station, design for flexibility. After decades as a parking lot, no one knows yet who may come or what may happen there. Good park design prepares pragmatically for multiple options. It recognizes that places change over time, responding to evolving preferences of workers, residents and visitors. Successful parks thus need well-funded, active management to adapt continuously to new requirements and challenges. In the five years since opening, we've made scores of changes to Dilworth Park. Quality public spaces from the Third Street Promenade in Santa Monica, to Millennium Park in Chicago to Post Office

Square in Boston have all become part of the competitive offer of their cities through similar, continuous recalibration.

Rittenhouse Square, one of William Penn's original squares, is a helpful contrast to our new generation of parks. Jane Jacobs noted back in the 1950s that it succeeds not only through excellent design but because of surrounding, "mixed primary uses" – residents, students, parents, office workers, hotel guests, shoppers and restaurant patrons who animate the park at different hours. Blessed with dense, residential and commercial edges, Rittenhouse Square's excellent design achieves success with just a dash of well-funded management and landscape maintenance, supported by generous neighbors.

RECLAIMING FAILED SPACES:

By contrast, many of our recent downtown parks reclaimed failed or abandoned spaces. The perimeters of Drexel Square, the trolley portal, the Porch at 30th Street Station, Schuylkill River Park, Sister Cities Park, Cret Park, Love Park, Dilworth Park, Franklin Square and the Race Street Pier lacked the diverse and vibrant uses that surround, enrich and spill into Rittenhouse Square each day. To reclaim inactive spaces with inanimate edges, it takes more than trees, flowers and benches. Bookstores, restaurants and outdoor sidewalk cafes can offer that. It takes programming to draw people back to spaces they haven't visited in decades. It takes green amenities, water, moveable chairs, Wi-Fi, food trucks, cafes, restaurants, art or entertainment.

Downtown parks no longer need to cocoon us from the post-industrial city. They simply need to buffer us from the noise and danger of traffic. They should offer some quiet spaces, but they are more than outdoor reading rooms. These placemaking investments have the power and purpose to transform their surroundings because new developments value proximity to quality public spaces.

CCD's fall 2018 customer satisfaction survey garnered almost 6,000 responses from a very diverse cross-section of Philadelphians; 90% indicated that CCD's parks were a "great addition" to Center City; 8% saw them as a nice addition but not very convenient; only 2% said they are not a good use of CCD resources.

PAYING FOR THE PUBLIC LIFE:

Municipal governments once funded parks primarily by taxing individuals and businesses. What changed in the last several decades? Between 1970 and 2010, Philadelphia lost 286,000 jobs and 500,000 residents. Housing



Sister Cities Park, designed primarily as a play space for young children, is heavily used on weekends by local families. During weekdays, parents, caregivers, local schools and day care programs also frequent the park. But at breakfast and lunch, the café also serves visitors to Parkway institutions and workers from nearby office buildings. On Wednesday evenings this summer, our new café operator participated in Center City Sips. On Thursday evenings, a series of local singer-songwriters entertain parents, picnicking on blankets on the lawn, sipping cocktails from the café, while keeping an eye on their children in the fountain. For more information, see pages 6 and 7.



deteriorated, the tax base declined, the city cut back on many services and investments.

Now Philadelphia is growing jobs. Reinvestment is transforming Center City and University City. Does anyone really think it fiscally prudent or politically wise for local government to invest limited resources in new parks in the city center, given overwhelming needs in our neighborhoods? When business groups and residential associations elect to contribute to nearby parks, it frees up public and foundation dollars for neighborhood investments like Mayor Kenney's Rebuild initiative.

Publicly managed Love Park will have a privately run restaurant. Commercial revenues will help defray the costs of public space maintenance, freeing scarce city resources for areas with greater need. Privately owned Drexel Square provides generous public space to prompt future private investment on surrounding blocks.

By all means, let's debate the appropriate balance between public and private in these spaces. (In 2018 in Dilworth, we closed a portion of the space for private events during 3.2% of the total operating hours of the park and raised revenue to help support some of the park's maintenance, security and activities costs for the other 96.8% of operating time.) But discard outmoded, loaded terms like "privatization." It takes more than public revenue to manage a successful public space. Boundaries are blurred, old lines crossed. So cross a street, visit a park, buy a latte and relax, knowing you're simultaneously supporting some landscape maintenance.

RAISING STANDARDS ON THE SIDEWALKS:

Good downtown parks should connect seamlessly with vibrant downtown streets. However, in recent years, we've seen a resurgence of the quality of life challenges that defined the work of the 1990s. We have a new generation that knows only vibrant city centers with little experience of what it took to fashion them or what might undermine them again. We also have a generation who chose to work, live and invest here as things were improving, concerned now about fraying at the edges and in the core.

To respond, CCD has ramped up graffiti removal, increasing the frequency of cleaning of the ground floors of building facades and pressure washing sidewalks. We're now cleaning not only CCD-owned street furniture, like directional signs, maps and planters, but



During the day, John Collins Park is a more traditional urban park, a quiet place for nearby office workers and shoppers to relax, read or eat lunch. But for the third year in a row, we've partnered with Chaddsford Winery to present a summer pop-up on Thursdays and Fridays from 4 p.m. to 9 p.m., the Wine Garden at Collins Park. The park also hosts wedding ceremonies, graduation parties, fundraisers, small association meetings, employee appreciation events and client receptions, all of which provide resources to maintain the landscaping and fountains in the park.

also Big Belly trash cans, parking kiosks, light poles, regulation signs and newspaper honor boxes. To respond to the 30% increase in pedestrians on prime retail streets in the last decade, we are partnered with the City Sanitation Department to increase the number of trash cans deployed on Center City sidewalks, while reporting those that are broken or overflowing. We are adding 200 trees to sidewalks throughout the District to bring the total to 2,500.

To respond to a resurgence of panhandling and homelessness (ranked top two among safety concerns in last fall's survey) we have expanded last year's successful, combined homeless outreach program. Specially trained, interdisciplinary teams of social workers from Project Home, police officers and CCD's outreach teams patrol together, engaging homeless individuals and panhandlers, offering off-street alternatives. CCD immediately transports those who accept help to shelter and housing.

In 2018, outreach teams helped 138 individuals leave the street and access food, services and shelter. Those who chose to remain complied with requests to abide by the City's Sidewalk Behavior Ordinance. No one was arrested; no citations were issued by the police. Starting in April 2019, we doubled the effort, deploying two teams on weekdays, one on each side of Broad Street. Rechristened the *Ambassadors of Hope* by Sister Mary Scullion, outreach teams persuaded 53 individuals by late July to come off the street; five more individuals were transported by emergency medical treatment units to local hospitals; three required psychiatric intervention.

REMEMBERING HOW WE GOT HERE:

Successful cities create dense concentrations of transit-oriented jobs, diverse, live-work settings, rich with cultural and retail amenities. They are places where people from varied backgrounds and disparate skills come together in a creative, critical mass. To rebound from a half-century of sprawling, auto-dependent development and the promise of private back yards, cities needed to offer clean, safe and walkable streets and wellmanaged, high-quality, public spaces. We should not forget that. Our future depends on it.

Paul R. Levy

President plevy@centercityphila.org



CCD Spotlight: Helen Boney, Community Service Representative

Community Service Representative (CSR) Helen Boney started at CCD in October 2017 after a long and varied career in sales, retail and as a flea market merchant. The common thread: all involved interacting with the public.

"I've been working with people all my life," she said. "I love people and I love what I do ... I haven't had a bad day yet."

Whether visitors need directions, a map, lunch suggestions or transit information, she is there to help alleviate the stress that often comes with navigating an unfamiliar city. Often she can tell that people need assistance before they even ask.

"If I see that you're looking around in a way that you're maybe unsure of where you're going, of course I'm going to come to you and ask how I can help," she said.

That was the case this spring near Broad and Chestnut streets, when she crossed paths with Chris Johnson, a visitor from North Carolina who was attending a convention in Center City.

After setting him on the correct path to his destination and recommending places to stop for breakfast on the way, he thanked Boney and asked for a picture. Posting their selfie on Twitter, he called her "a wonderful ambassador for the city ... truly a gem!" Reached later by email, he added, "she has discovered the 'secret sauce' of customer service ... all you have to do is bottle it!"

Those moments are always rewarding for Boney.

"You don't know how many pictures I've had taken with people, from every walk of life, from all over the world. They'll give you hugs, kisses on the cheek ... they're so appreciative. I feel blessed to be there to help."





Keeping Center City Clean & Attractive

Center City District was formed in 1991 to supplement the City of Philadelphia's sanitation services and the obligations of property owners to maintain their sidewalks. As pedestrian volumes have risen on Center City's prime shopping streets – as much as 30% in the last five years – we have increased the frequency of sidewalk sweeping and lengthened operating hours. In 2019, we've added more frequent pressure washing of sidewalks and building facades, and expanded our graffiti removal efforts beyond streetscape elements installed and owned by CCD to include the city's Big Belly trash cans, Philadelphia Parking Authority payment kiosks, SEPTA bus shelters, streetlight traffic boxes and UPS/FedEx/USPS mailboxes.



PULSE WINS LIGHTING AWARD

Pulse, Dilworth Park's interactive public art installation by Janet Echelman, received a 2019 Lumen Award of Merit for lighting design firm Arup from the Illuminating Engineering Society of New York City (IESNYC). The organization said *Pulse* "stops pedestrians in their tracks" and "attracts a diverse group of visitors and offers ... uplifting, playful, and personal interaction."

YOUR GIFT TO THE CENTER CITY DISTRICT FOUNDATION CAN HELP US COMPLETE THE REMAINING PHASES OF *PULSE*. FOR MORE INFORMATION, VISIT SUPPORTCCDF.ORG





Sister Cities Park is a popular destination for families with young children, school and day care groups, local workers, neighborhood residents and visitors to Parkway institutions. In 2012, Center City District transformed this forgotten fragment of Logan Square into one of the nation's leading multigenerational parks.

We will soon begin work to enhance the meandering paths and streams that make Discovery Garden a favorite with children, adding new play components for a slightly broader range of ages while retaining the intimate feel and natural environment.

New features will include a climbing net and platform at the top of mountain, pushbutton water jets, opportunities to dam up the stream, and a twig "hiding hut." These were developed by landscape architect Bryan Hanes and Studio Ludo, based on observations on how children and parents currently use Sister Cities Park and by conducting extensive interviews with parkgoers.

The new play elements were approved by the city Art Commission in June 2019.

The Center City District Foundation is currently seeking donations and support for the Discovery Garden enhancements. To contribute, use the enclosed envelope or make your gift online at supportccdf.org. The Center City District Foundation supports CCD programs and is the charity of choice for those who seek to sustain and enhance downtown Philadelphia's vitality, economy and attractiveness.



to learn how you can contribute, visit **SUPPORTCCDF.ORG** or contact katie andrews, director of development,

AT KANDREWS@CENTERCITYPHILA.ORG





Summer & Fall in Center City

Center City District parks are celebrating summer and looking toward fall with a full calendar of events for all ages. Enjoy free fitness classes, free movies, free music, cocktails, and much more. Visit ccdparks.org for details on what's happening now and what's to come in the season ahead.

DILWORTH PARK

THROUGH AUGUST 23 TD Bank presents PICTURES IN THE PARK Fridays, 8:30-11 p.m.

THROUGH AUGUST 28

EFFEN Vodka presents CCD SIPS AT DILWORTH PARK Wednesdays, 5-7 p.m.

THROUGH OCTOBER 15 Rothman Orthopaedic Institute presents CENTER CITY FIT Mondays & Tuesdays, 6-7 p.m.

SEPTEMBER 4-OCTOBER 17 DILWORTH PARK FIFTH ANNIVERSARY CELEBRATION

CRET PARK

THROUGH AUGUST 28 CCD SIPS AT CRET PARK Wednesdays, 5-7 p.m. SEPTEMBER 4-OCTOBER 17 PNC presents LIVE @ LUNCH Wednesdays & Thursdays, noon-1:30 p.m.

SEPTEMBER 11–OCTOBER 16 RHYTHM & BREWS Wednesdays, 5-7 p.m.

OCTOBER 11-13

OCTOBERFEST & MADE IN PHILADELPHIA FALL MARKET Friday, noon-9 p.m. Saturday, noon-8 p.m. Sunday, noon-6 p.m.

NOVEMBER 8 ROTHMAN ORTHOPAEDIC INSTITUTE ICE RINK OPENS

JOHN F. COLLINS PARK

THROUGH AUGUST 30 WINE GARDEN AT COLLINS PARK Thursdays & Fridays, 4-9 p.m.

Interested in hosting an event at one of CCD's parks?

To find out about CCD park rentals, call 215.440.5507 or email rentals@centercityphila.org

SISTER CITIES PARK

THROUGH AUGUST 21 PARKWAY PALS Mondays – Wednesdays, 10:30 a.m.-12:30 p.m.

THROUGH AUGUST 28 CCD SIPS AT SISTER CITIES PARK Wednesdays, 5-7 p.m.

THROUGH AUGUST 29 LIVE AT SISTER CITIES PARK Thursdays, 5-8 p.m.

SEPTEMBER 6-27 PICTURES IN THE PARK Fridays, 7:30-10 p.m.









Plant Center City Adds 50 Trees Downtown, With More to Come

On May 30, the Center City District Foundation planted one of 50 new trees at 17th & Locust streets to celebrate the successful first phase of our Plant Center City initiative.

Special thanks to Laura and Richard Vague, who proposed the idea for the program and committed a generous challenge match; Diana Utu of TD Bank, lead corporate sponsor that has pledged its support for Plant Center City through 2021; **Amari Peruto**, a 6-yearold Philadelphia girl who suggested Plant Center City donations in lieu of birthday gifts, and her family; and **Marzán Cross**, a 4-yearold Philadelphia boy whose grandmother in California donated a tree in his name, and his family.

Plant Center City is also supported by Lyft Philadelphia.

YOU CAN HELP US REACH OUR GOAL OF PLANTING 200 NEW TREES IN THE CENTRAL BUSINESS DISTRICT IN THE NEXT TWO YEARS. TO LEARN MORE ABOUT PLANT CENTER CITY, VISIT **SUPPORTCCDF.ORG**



September 28 is Shop Center City Saturday

Shop Center City Saturday is returning this fall! September 28 is the final day of Philadelphia Fashion Week – and it will be the perfect time to explore everything that Center City's unique shopping scene has to offer. Retailers and restaurants throughout the downtown are creating exclusive specials, hosting events and creating one-of-a-kind experiences for Shop Center City patrons.

A full list of happenings can be found at <u>ShopCenterCityPhilly.com</u> and be sure to follow @ShopCenterCity on Instagram and Twitter for the latest information, including profiles of our newest group of Shop Center City style ambassadors talking about their favorite places to shop, eat, and have fun in Center City.



Coming Soon: *Developments 2019*

The next meeting of the Central Philadelphia Development Corporation (CPDC) on September 24 coincides with the release of *Developments 2019*, a compilation of current and upcoming major projects in Center City, created by CCD/CPDC's research team.

The report highlights more than 60 major projects, totaling more than 20 million square feet, that were completed since 2018 or are under construction or proposed between Fairmount and Washington avenues, representing an estimated \$7.1 billion in new developments downtown. It includes a map and full-color photos or renderings and descriptions of each project, categorized by type.

DEVELOPMENTS 2019 WILL BE AVAILABLE ONLINE FOR VIEW OR DOWNLOAD BEGINNING ON SEPTEMBER 24 AT CENTERCITYPHILA.ORG, UNDER "RESEARCH & REPORTS"

Digest

Center City Digest is a publication of the Center City District (CCD), a private-sector-sponsored municipal authority committed to providing supplemental services that make Philadelphia's downtown clean, safe and attractive; and of Central Philadelphia Development Corporation (CPDC), with more than 60 years of private-sector commitment to the revitalization of downtown Philadelphia.



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